

## **Privacy- en cookiestatement Koninklijke Nederlandse Munt N.V.**

This privacy and cookie statement explains which personal information Koninklijke Nederlandse Munt N.V. (hereinafter referred to as: KNM) collects and for what purposes these personal data are used. Moreover, this privacy and cookie statement refers to the risks, rules, safeguards and rights in connection with the processing of personal data as well as the way in which the rights with regard to this processing can be exercised.

### **Identity**

Koninklijke Nederlandse Munt N.V.

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<http://www.royaldutchmint.com>

Registration number Chamber of Commerce: 30116000

VAT number: NL802939764B01

### **What personal data does KNM collect and for what purposes?**

KNM collects personal data so that we can identify you. Personal data are data that can be traced back to a data subject, you as a visitor of the website and / or customer in this case. We collect and process various personal data, such as your gender, first name, last name, e-mail address, delivery and / or billing address, telephone number, date of birth, payment details, bank details (only if you have provided us with this information in the context of your payment order), information about your activities on this website, as well as IP address, internet browser and device type. KNM will never ask you for special personal data, such as religious convictions, political opinions, race, health or otherwise. The purpose of this data processing is the execution of a (purchase) agreement and / or the sending of marketing messages. The legal bases for these processing operations are the execution of an agreement, permission given by you (for example for receiving the newsletter and / or advertising messages) or a legitimate business interest. If you do not provide this information, you can not use our services.

### **Permission**

KNM will only process personal data in accordance with the General Data Protection Regulation. If the processing of personal data is based on an explicit consent, you always have the right to withdraw the consent. Withdrawal of your consent does not make past processing based on consent unlawful, but ensures that the processing must be terminated and your data (after a possible retention period) must be destroyed, unless there is another legal basis for processing your data .

### **Verwerking persoonsgegevens**

The processing of personal data is necessary for the performance of its work and in connection with a legal obligation that rests on KNM. The processing of personal data does not take place solely on the basis of automated processing.

### **Bewaartermijn persoonsgegevens**

KNM will not retain the personal data for longer than is necessary for the purpose for which they were collected. The period during which the personal data will be stored will be based on the following criteria:

- Administrative and financial data (including personal data): seven years from the moment of recording;
- Other data (including any personal data): five years from the moment of recording.

### **The recipients of the personal data**

KNM does not provide the personal data to third parties other than our processors without your permission, a third country or an international organization, unless KNM is obliged to do so by law or a court decision.

### **Rights involved**

You have a number of rights under the General Data Protection Regulation. You have the right to request access to your personal data. You can also request us to improve, supplement, delete or protect your personal data. You also have the right to object to the processing of your personal data. Finally, you can request to transfer your personal data if the processing is for consent and the softening is done through automated processes. We will process your request no later than four weeks after you submit it. You can submit a complaint to the Dutch Data Protection Authority, if you find this necessary.

### **Cookies and Google Analytics**

Use is made on this website of techniques that increase the user-friendliness and that make the website as interesting as possible for every visitor. Examples of these techniques are cookies and scripts (hereinafter referred to as: cookies). A cookie is a small text file that is sent to your computer when you visit a website. The cookies can not be used to identify you. With the help of these cookies, it can be ensured, among other things, that you do not repeatedly receive or need to enter the same information when you visit [www.royaldutchmint.com](http://www.royaldutchmint.com). This makes it easier to use our website and we can use cookies to make relevant offers to you based on the interest shown on [www.royaldutchmint.com](http://www.royaldutchmint.com). It also allows us to gather information about the use of our online services. You have the option to set your browser in such a way that cookies are refused. The disadvantage, however, is that this may negatively affect the performance and use of the website.

The Royal Dutch Mint / [www.royaldutchmint.com](http://www.royaldutchmint.com) places the following cookies:

- Cookies for agreement

[www.rpyaldutchmint.com](http://www.rpyaldutchmint.com) places cookies and reads data that are necessary for entering into or settling an agreement with customers.

- Cookies for delivery

www.royaldutchmint.com places cookies or reads data that are necessary for the delivery of a service requested by the user (customer).

- Cookies for communication

www.royaldutchmint.com places cookies or reads data that aim to enable communication about an electronic network.

- Cookies without processing

www.royaldutchmint.com places cookies or reads data that track the behavior of the user on my own website in order to improve the quality and effectiveness of my website. These cookies do not contain personal data.

- Cookies from third parties

www.royaldutchmint.com places cookies or reads data from third parties or third parties can read information from the user of my website, whereby (presumably) the behavior of the consumer across multiple websites (not just www.royaldutchmint.com) can be followed.

- Cookies that follow the customer

www.royaldutchmint.com places cookies or reads data that follows the behavior of the visitor. These cookies do not contain personal data that can be directly traced back to an individual. These cookies are used, for example, to be able to make personalized offers in newsletters.

- Cookies for statistics / analysis (in Google Analytics)

To determine which parts of www.royaldutchmint.com are most interesting to our visitors, we continuously try to measure how many visitors come to our website and what is viewed the most. We use cookies for this. Statistics are generated from the information we collect. This enables us to make the structure, navigation and content of the website as user-friendly as possible. We do not reduce the statistics and other reports to persons.

If you want websites to not place cookies at all, you can adjust your browser settings so that you receive a warning before cookies are placed. You can also adjust the settings so that your browser refuses all cookies or only cookies from third parties. You can also delete the cookies that have already been placed. Make sure you adjust the settings separately for each browser and computer you use.

### **Security of personal data**

KNM respects the rules of the General Data Protection Regulation when using the personal data. KNM, by securing that data, ensures that these data are kept secret. In doing so, the KNM will in any case observe the following measures:

- a. A secure connection is used on the page where you provide personal data.
- b. Passwords are always saved in a hash.
- c. Sending personal data by e-mail is done via a secure connection.
- d. We take technical and organizational measures to prevent data loss or unlawful processing (such as attacks). We therefore guarantee an appropriate level of security and periodically test our site.

e. All systems in which (sensitive) personal data are processed are equipped with antivirus software and the latest security-related patches of all other important software, as issued by the suppliers of this software.

f. Our site is tested at least annually against application vulnerabilities from the so-called OWASP top 10.

KNM does not provide this information to third parties (except to Google Inc). Koninklijke Nederlandse Munt N.V. is not able to guarantee that the managers of the websites to which the websites it manages contain links to the rules of the General Data Protection Regulation.

### **Changes to the Privacy Statement**

KNM reserves the right to amend or change this privacy statement at any time and for any reason.

### **Questions**

For questions and / or remarks regarding the processing of the personal data, you can contact us via the information below.

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**Utrecht 21 March 2018**